

Chaplaincy, pastoral and spiritual support

If during your stay in hospital you would like to speak to a chaplain, please ask a member of the healthcare team to contact the chaplaincy. The chaplaincy team also provide the hospital with an emergency duty service and the duty chaplain can be contacted day and night via any healthcare professional on the ward.

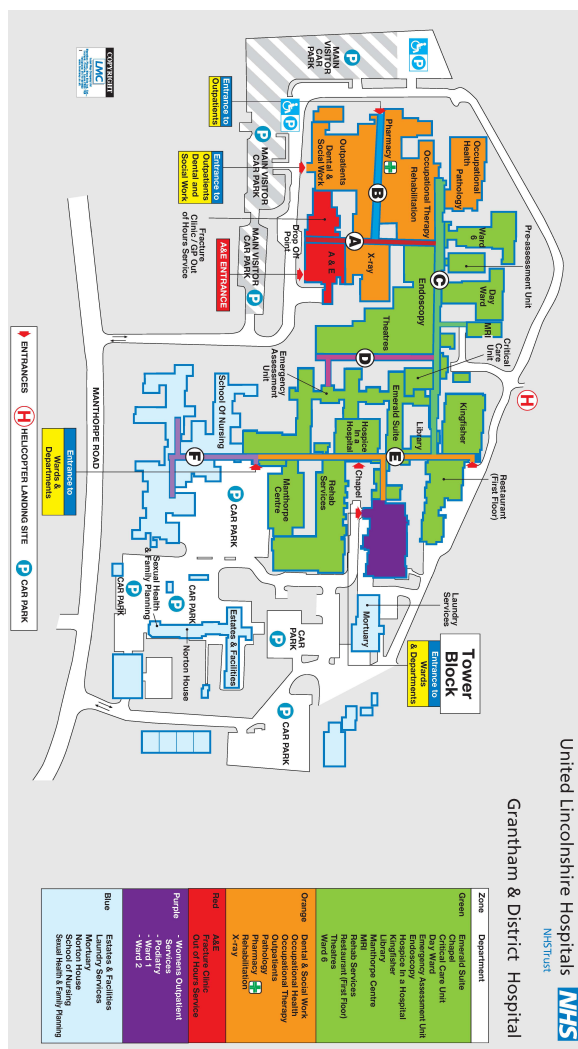
The hospital chapel is situated on the ground floor, near the entrance to the maternity block and the stairs to wards 1 and 2. The chapel remains open throughout the day and night and is available to patients, their families/ carers and staff for times of quiet, prayer and reflection.

Useful telephone numbers

Grantham Hospital main switchboard:
01476 565232

Grantham Hospital site map

Please see rear of the leaflet for the site map.
You can also view it at [www.ulh.nhs.uk/
hospitals/grantham-district/map/](http://www.ulh.nhs.uk/hospitals/grantham-district/map/)



The Trust endeavours to ensure that the information given here is accurate and impartial.

If you require this information in another language, large print, audio (CD or tape) or braille, please email the Patient Information team - patient.information@ulh.nhs.uk

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Information guide

Grantham & District Hospital

www.uh.nhs.uk



Introduction

The staff of United Lincolnshire Hospitals NHS Trust welcome you and hope that we can make your time with us as comfortable as possible.

Getting to the hospital

You will normally be asked to make your own arrangements for getting to the hospital. If you have a medical condition that genuinely prevents you from using public or your own transport, you may be eligible for patient transport.

All other patients living outside Lincolnshire should speak to their own GP practices about their transport requirements. Some GP practices also offer a volunteer driver service to transport patients to their outpatient appointments at our hospitals. Please check with your local GP to see if they provide this service. You can find out who your local practice is by using the NHS GP location service.

Car parking

All patients, visitors and staff need to park in designated parking spaces or they will receive a charge if parked inappropriately. Please make sure you bring the appropriate change with you as our machines do not accept card payments.

Up to 1 hour	£1.40
1-4 hours	£3.20
4-6 hours	£4.00
Over 6 hours (Patients and their visitors)	£4.00
Non patients/visitors over 6 hours	£10.00
Blue Badge holders (daily charge)	£1.50
Motorcycle parking	Free of charge

Visiting times

Visiting times are 2pm to 9pm on most wards. If these times are difficult for your friends and relatives they should talk with the Ward Sister/ Charge Nurse who will try, if possible, to arrange a suitable alternative time.

Visitors should not visit if they are unwell or susceptible to infections. Most wards will ask for no more than two visitors at the bedside at any one time to prevent congestion and maintain safety.

Smoking policy

We are a smoke-free Trust and have designated outside smoking areas.

Restaurants, shops and other facilities

The **restaurant** is open from 8.45am to 2.45pm with breakfast service 9am to 11am

and lunch service 11.45am to 1.45pm and is closed at weekends.

Drinks machines are located in the maternity entrance, A&E, Outpatient entrance and opposite Ward 6. A cold drinks vendor and a snack vendor providing sandwiches, confectionery, yogurts, fresh fruit and cakes are located near the library.

Red Cross coffee bar provides a range of hot drinks and confectionery and is located in the outpatients' department.

WHSmith is located on the corner of the corridor to the outpatients and x-ray departments. It sells a wide selection of newspapers, magazines, anniversary cards, confectionery, gifts, clothing and snacks.

Specific needs

If you have specific needs such as disability, sight or hearing impairment, dietary, speech impairment or cultural requirements and are anxious about the facilities available during your stay, please inform the staff and they will make a note of these needs.

Wheelchairs are available if required but you are welcome to bring your own wheelchair, or any equipment that you require.

Language Line telephone interpreters are available. In some circumstances it will be necessary to use face to face interpreters. It is the responsibility of United Lincolnshire Hospitals NHS Trust to provide an interpreter

